United Nations E/AC.51/2014/L.4/Add.30

Economic and Social Council

Distr.: Limited
27 June 2014

Original: English

Committee for Programme and Coordination
Fifty-fourth session
2-27 June 2014
Agenda item 7
Adoption of the report of the Committee on its fifty-fourth session

Draft report

Rapporteur: Mr. Hiroshi **Onuma** (Japan)

Addendum

Proposed strategic framework for the period 2016-2017
(*Item 3 (b)*)

Programme 1
General Assembly and Economic and Social Council affairs and conference management

1. At its 6th meeting, on 4 June 2014, the Committee for Programme and Coordination considered programme 1, General Assembly and Economic and Social Council affairs and conference management, of the proposed strategic framework for the period 2016-2017 (A/69/6 (Prog. 1)). The Committee also had before it a note by the Secretariat on the proposed strategic framework (E/AC.51/2014/CRP.1/Add.1).

2. The Under-Secretary-General for General Assembly and Conference Management introduced the programme and responded to queries raised during the Committee's consideration of the programme.

Discussion

3. Delegations expressed general support for the overall objectives of the programme and recognized the importance of services provided to the Member States by the Department for General Assembly and Conference Management.

4. The progress achieved in the integrated global management of conference services in the four duty stations for improving the quality and efficiency of conference services was appreciated. Clarification was sought on how the four duty

Please recycle

stations were being coordinated under the integrated global management of conference services.

5. It was recognized that the services provided by the Department had an impact on the work of the Member States, and it was emphasized that ensuring the balance between quality and timeliness in the processing and issuance of documents and the provision of services was of utmost importance.

6. It was recalled that, in its resolution on multilingualism, the General Assembly had requested the Secretary-General to ensure that all language services were given equal treatment. It was emphasized that the principles of multilingualism in the United Nations should be fully implemented and that this should not in any way compromise the quality of services rendered. The view was expressed that multilingualism was of utmost importance for non-English-speaking countries, and it was pointed out that some documents were available only in English.

7. Some delegations expressed support for the progress made in the implementation of the pilot project relating to the paper-smart initiative. At the same time, concerns were expressed by some delegations regarding the implementation of the paper-smart initiative, given that there is no mandate from the General Assembly.

8. The question was raised as to how the Department would address the issue of accessibility for people with disabilities.

9. Clarification was sought as to why reference to retired language staff, who have experience and contribute to the quality of documentation, had been omitted from the strategy under subprogramme 3. Clarification was also sought as to the impact that retired staff had on the Department in the context of possible loss of institutional memory.

10. Regarding subprogrammes 3 and 4 relating to the four duty stations, clarification was sought with regard to the provision contained in the new indicator of achievement relating to the expansion of the freelance staff rosters in all languages and disciplines by at least 15 per cent.

11. A question was raised as to what further efforts were being made to adopt the use of new technologies to further realize efficiencies and effectiveness by expanding the use of electronic tools.

12. Delegations took note of the changes proposed by the Committee on Conferences, contained in annex II to conference room paper E/AC.51/2014/CRP.1/Add.1.

Conclusions and recommendations

13. **The Committee for Programme and Coordination welcomed the Department's efforts to promote greater efficiencies in the delivery of quality conference services in order to support the intergovernmental processes and recommended that the General Assembly request the Secretary-General to further such efficiencies within the Department.**

14. **The Committee stressed the need for the Secretariat to apply common standards for quality control of documents processed by external translators in**

all four duty stations in order to ensure high-quality translations in all six official languages.

15. The Committee recommended that the General Assembly approve the programme narrative of programme 1, General Assembly and Economic and Social Council affairs and conference management, of the proposed strategic framework, subject to the following modifications:

Overall orientation

Paragraph 1.3

At the beginning of the paragraph, insert the following: "The Department for General Assembly and Conference Management at Headquarters and the conference-servicing organizational entities at the United Nations Offices at Geneva, Vienna and Nairobi are responsible for the implementation of the programme and the achievement of its objectives."

After the phrase "Guided by Assembly resolutions 57/300", insert "66/233".

At the end of the paragraph, add the following: "The Department will continue to provide, in a proactive manner, the intergovernmental and expert bodies it services with technical, procedural and substantive secretariat, protocol and liaison, and conference-servicing support so as to achieve synergies and full-system benefits across the four conference-servicing duty stations."

Paragraph 1.4

In the sixth sentence, after the phrase "Those efforts", insert ", subject to the provisions of the above-mentioned General Assembly resolutions,".

Paragraph 1.5

Replace the words "provide better quality assurance of the expanded contractual translation services" with the words "provide better quality assurance of the translation services, including contractual services".

Paragraph 1.6

Replace the existing text with "An effort will be made to build a larger and more balanced pool of qualified language staff across languages and duty stations by encouraging promising candidates to apply for open positions through various means, including the revamped competitive language examination process, the Department's Universities Outreach Programme and internships and traineeships, in compliance with United Nations recruitment standards regarding language staff. The programme will continue to emphasize the mainstreaming of gender perspectives into its subprogrammes".

A. Conference management, New York

Subprogramme 1
General Assembly and Economic and Social Council affairs

Indicators of achievement

In indicator (a) (i), delete the word "written".

In indicator (b), replace the existing text with "100 per cent compliance with the submission deadline for parliamentary documentation and efficient and effective interdepartmental support to the intergovernmental bodies, with equal treatment given to all official languages".

Strategy

Paragraph 1.7 (b)

After the phrase "the Economic and Social Council", insert "and its subsidiary bodies".

Paragraph 1.7 (c)

Replace the existing text with "Assistance to representatives of Member States on all matters relating to the effective scheduling and conduct of meetings, including the provision of an advance programme of work and the timely issuance of documentation and communications in all official languages".

Subprogramme 2
Planning and coordination of conference services

Strategy

Paragraph 1.8 (b) (i)

Replace the existing text with "Ensuring the timely availability, in all official languages, of high-quality documentation through regular consultations and active dialogue with document submitters and committee secretariats in order to assist them in meeting the submission standards".

Paragraph 1.8 (c)

Replace the existing text with "Strengthening the responsibility and accountability system within the Secretariat in order to ensure the timely processing of documents and their timely issuance to Member States and meeting participants in all official languages, and in accordance with the six-week rule for the availability of documentation, unless otherwise decided by the relevant decision-making bodies".

Paragraph 1.8 (d)

Replace the existing text with "Improving capacity planning in coordination with subprogrammes 3 and 4, further refining methods for

projecting and analysing the volume, composition and timing of future workload, and establishing capacity-planning targets for all processing units in order to ensure the timely issuance of mandated pre-session documentation in all official languages".

Paragraph 1.8 (g)

After the phrase "outreach to clients", insert the phrase "in accordance with legislative mandates".

Subprogramme 3
Documentation services

Expected accomplishments of the Secretariat

In expected accomplishment (a), replace the existing text with "High-quality referencing, editing, translation, précis-writing and text-processing of parliamentary documentation and other written materials, in all official languages, ensuring due respect for the specificity of each language".

In expected accomplishment (b), replace the existing text with "Improved cost-effectiveness of editing, translation, précis-writing and text-processing services without adversely affecting the quality and scope of services, as mandated by relevant General Assembly resolutions".

Indicators of achievement

Renumber indicator of achievement (c) as (c) (i) and add indicator (c) (ii), as follows:

"(c) (ii) Reduced imbalances across language combinations".

Strategy

Paragraph 1.9

After subparagraph (b), insert a new subparagraph (c), as follows:

"(c) No changes of a substantive nature made to texts of both draft and adopted resolutions agreed by Member States during the Secretariat's editing process;".

Subprogramme 4
Meetings and publishing services

Expected accomplishments of the Secretariat

In expected accomplishment (a), replace the existing text with "High-quality interpretation, verbatim reporting, copy-editing, desktop publishing, printing, distribution and meetings services in all official languages".

In expected accomplishment (b), replace the existing text with "Increased cost-effectiveness of interpretation, verbatim reporting, copy-editing, desktop publishing, printing, distribution and meetings services

without adversely affecting the quality and scope of services, as mandated by relevant General Assembly resolutions".

Indicators of achievement

Renumber indicator of achievement (c) as (c) (i) and add indicator (c) (ii), as follows:

"(c) (ii) Reduced imbalances across language combinations".

B. Conference management, Geneva

Subprogramme 2
Planning and coordination of conference services

Strategy

Paragraph 1.11 (b) (i)

Replace the existing text with "Ensuring the timely availability, in all official languages, of high-quality documentation through regular consultations and active dialogue with document submitters and committee secretariats in order to assist them in meeting the submission standards".

Paragraph 1.11 (c)

Replace the existing text with "Strengthening the responsibility and accountability system within the Secretariat in order to ensure the timely processing of documents and their timely issuance to Member States and meeting participants in all official languages, and in accordance with the six-week rule for the availability of documentation, unless otherwise decided by the relevant decision-making bodies".

Paragraph 1.11 (d)

Replace the existing text with "Improving capacity planning in coordination with subprogrammes 3 and 4, further refining methods for projecting and analysing the volume, composition and timing of future workload, and establishing capacity-planning targets for all processing units in order to ensure the timely issuance of mandated pre-session documentation in all official languages".

Subprogramme 3
Documentation services

Expected accomplishments of the Secretariat

In expected accomplishment (a), replace the existing text with "High-quality referencing, editing, translation and text-processing of parliamentary documentation and other written materials, in all official languages, ensuring due respect for the specificity of each language".

In expected accomplishment (b), replace the existing text with "Improved cost-effectiveness of editing, translation and text-processing

services without adversely affecting the quality and scope of services, as mandated by relevant General Assembly resolutions".

Indicators of achievement

Renumber indicator of achievement (c) as (c) (i) and add indicator (c) (ii), as follows:

"(c) (ii) Reduced imbalances across language combinations".

Strategy

Paragraph 1.12

After subparagraph (b), insert a new subparagraph (c), as follows:

"(c) No changes of a substantive nature made to texts of both draft and adopted resolutions agreed by Member States during the Secretariat's editing process;".

Subprogramme 4
Meetings and publishing services

Expected accomplishments of the Secretariat

In expected accomplishment (a), replace the existing text with "High-quality interpretation, copy-editing, desktop publishing, printing, distribution and meetings services, in all official languages".

In expected accomplishment (b), replace the existing text with "Increased cost-effectiveness of interpretation, copy-editing, desktop publishing, printing, distribution and meetings services without adversely affecting the quality and scope of services, as mandated by relevant General Assembly resolutions".

Indicators of achievement

Add indicator of achievement (b), as follows:

"(b) Increased number of users of the e-subscription system".

Renumber indicator of achievement (c) as (c) (i) and add indicator (c) (ii), as follows:

"(c) (ii) Reduced imbalances across language combinations".

C. Conference management, Vienna

Subprogramme 2
Planning and coordination of conference services

Indicators of achievement

Add indicator of achievement (b), as follows:

"(b) Increased percentage of meetings of regional and other major groupings of Member States provided with interpretation services as available".

Strategy

Paragraph 1.14 (c)

Replace the existing text with "Strengthening the responsibility and accountability system within the Secretariat in order to ensure the timely processing of documents and their timely issuance to Member States and meeting participants in all official languages, and in accordance with the six-week rule for the availability of documentation, unless otherwise decided by the relevant decision-making bodies".

Paragraph 1.14 (d)

Replace the existing text with "Improving capacity planning in coordination with subprogrammes 3 and 4, further refining methods for projecting and analysing the volume, composition and timing of future workload, and establishing capacity-planning targets for all processing units in order to ensure the timely issuance of mandated pre-session documentation in all official languages".

Subprogramme 3
Documentation services

Expected accomplishments of the Secretariat

In expected accomplishment (a), replace the existing text with "High-quality referencing, editing, translation and text-processing of parliamentary documentation and other written materials, in all official languages, ensuring due respect for the specificity of each language".

In expected accomplishment (b), replace the existing text with "Improved cost-effectiveness of editing, translation and text-processing services without adversely affecting the quality and scope of services, as mandated by relevant General Assembly resolutions".

Indicators of achievement

Renumber indicator of achievement (c) as (c) (i) and add indicator (c) (ii), as follows:

"(c) (ii) Reduced imbalances across language combinations".

Strategy

Paragraph 1.15

After subparagraph (b), insert a new subparagraph (c), as follows:

"(c) No changes of a substantive nature made to texts of both draft and adopted resolutions agreed by Member States during the Secretariat's editing process;".

Subprogramme 4
Meetings and publishing services

Expected accomplishments of the Secretariat

In expected accomplishment (a), replace the existing text with "High-quality interpretation, desktop publishing, publishing and meetings services, in all official languages".

In expected accomplishment (b), replace the existing text with "Increased cost-effectiveness of interpretation, desktop publishing, publishing and meetings services without adversely affecting the quality and scope of services, as mandated by relevant General Assembly resolutions".

Indicators of achievement

Add indicator of achievement (b), as follows:

"(b) Increased number of users of the e-subscription system".

Renumber indicator of achievement (c) as (c) (i) and add indicator (c) (ii), as follows:

"(c) (ii) Reduced imbalances across language combinations".

D. Conference management, Nairobi

Subprogramme 2
Planning and coordination of conference services

Indicators of achievement

Add indicator of achievement (b), as follows:

"(b) Increased percentage of meetings of regional and other major groupings of Member States provided with interpretation services as available".

Strategy

Paragraph 1.17 (c)

Replace the existing text with "Strengthening the responsibility and accountability system within the Secretariat in order to ensure the timely processing of documents and their timely issuance to Member States and meeting participants in all official languages, and in accordance with the six-week rule for the availability of documentation, unless otherwise decided by the relevant decision-making bodies".

Paragraph 1.17 (d)

Replace the existing text with "Improving capacity planning in coordination with subprogrammes 3 and 4, further refining methods for projecting and analysing the volume, composition and timing of future workload, and establishing capacity-planning targets for all processing units in order to ensure the timely issuance of mandated pre-session documentation in all official languages".

Subprogramme 3
Documentation services

Expected accomplishments of the Secretariat

In expected accomplishment (a), replace the existing text with "High-quality referencing, editing, translation and text-processing of parliamentary documentation and other written materials, in all official languages, ensuring due respect for the specificity of each language".

In expected accomplishment (b), replace the existing text with "Improved cost-effectiveness of editing, translation and text-processing services without adversely affecting the quality and scope of services, as mandated by relevant General Assembly resolutions".

Indicators of achievement

Renumber indicator of achievement (c) as (c) (i) and add indicator (c) (ii), as follows:

"(c) (ii) Reduced imbalances across language combinations".

Strategy

Paragraph 1.18

After subparagraph (b), insert a new subparagraph (c), as follows:

"(c) No changes of a substantive nature made to texts of both draft and adopted resolutions agreed by Member States during the Secretariat's editing process;".

Subprogramme 4
Meetings and publishing services

Expected accomplishments of the Secretariat

In expected accomplishment (a), replace the existing text with "High-quality interpretation, desktop publishing, publishing and meetings services, in all official languages".

In expected accomplishment (b), replace the existing text with "Increased cost-effectiveness of interpretation, desktop publishing, publishing and meetings services without adversely affecting the quality and scope of services, as mandated by relevant General Assembly resolutions".

Indicators of achievement

Add indicator of achievement (b), as follows:

"(b) Increased number of users of the e-subscription system".

Renumber indicator of achievement (c) as (c) (i) and add indicator (c) (ii), as follows:

"(c) (ii) Reduced imbalances across language combinations".

United Nations E/AC.51/2014/L.4/Add.31

Economic and Social Council

Distr.: Limited
27 June 2014

Original: English

Committee for Programme and Coordination
Fifty-fourth session
2-27 June 2014
Agenda item 7
Adoption of the report of the Committee on its fifty-fourth session

Draft report

Rapporteur: Mr. Hiroshi **Onuma** (Japan)

Addendum

Proposed strategic framework for the period 2016-2017
(*Item 3 (b)*)

Part one
Plan outline

1. At its 7th meeting, on 4 June 2014, the Committee for Programme and Coordination considered part one, plan outline, of the proposed strategic framework for the period 2016-2017 (A/69/6 (Part one) and Corr.1).

2. The Chef de Cabinet introduced the plan outline and responded to queries raised during the Committee's consideration of the plan outline.

Discussion

3. Appreciation and support were expressed for the presentation of the document, which reflected the strategies to be applied in achieving the longer-term objectives of the Organization in accordance with the resolutions of the General Assembly. Some delegations, recognizing that the outline was an overarching document that could not cover all aspects of the Organization's work, commended the Secretary-General on preparing a good outline that covered the priorities. Other delegations said that the outline could have been more ambitious and less gloomy.

4. Concern was expressed regarding the non-inclusion of the Programme of Action of the International Conference on Population and Development, in addition to matters pertaining to outer space, oceans and seas, in the plan outline. Attention was drawn to other important issues not included therein, such as the right to

14-56516 (E) 030714

Please recycle

development, managed migration and refugees. The view was expressed that the outline should have included aspects of risk management, which should fall under the purview of the Department of Economic and Social Affairs of the Secretariat.

5. Support was expressed for the eight priority areas identified in the plan outline. Appreciation was expressed for the inclusion of priorities focusing on countries in special circumstances, including least developed countries, landlocked developing countries and countries in conflict where the most vulnerable were marginalized.

6. Views were expressed regarding the need for common development as a longer-term objective of the Organization, given that that would be the basis for sustainable development. Poverty eradication was identified as a priority area. It was said that the Organization shouldered a primary and irreplaceable role in maintaining peace and security and in preventive diplomacy.

7. Concern was expressed regarding the direct link between youth unemployment and violence, which appeared to focus only on youth and not on other areas that could also contribute to violence. The view was expressed that the relationship between organized crime and intra-State and inter-State conflict was not symbiotic. Organized crime could be transnational and not necessarily linked to such conflict.

8. Attention was drawn to the difficulties faced by developing countries in implementing sustainable management of natural resources, with clarification sought on how that was taken into account by intergovernmental forums.

9. It was asked whether the United Nations conference on housing and sustainable urban development (Habitat III) had been approved. Clarification was sought on the negotiations of the new development goals after 2015 and how that would be reflected in the strategic framework for 2016-2017.

10. Clarification was also sought regarding the use of such terms as "Member State groupings", "peacekeeping reform measures", "partnership with contributing countries", "intra-State conflict" and "external actors", in addition to the determination and measurement of "gross and systematic violations of human rights".

11. Clarification was further sought on the possible duplication of functions relating to post-conflict rehabilitation between the United Nations, the Peacebuilding Commission and the United Nations Development Programme.

12. Appreciation was expressed for efforts to keep the issue of Africa high on the Organization's agenda. The view was expressed that, although the Organization, in order to take the core development of Africa forward, needed to strengthen security in Africa by providing close support to, and working in partnership with, the African Union, as well as by establishing close collaborative relations with regional and subregional organizations, the relationship should be one of reciprocity.

13. Appreciation was expressed to United Nations staff serving in unsafe locations. Clarification was provided on action taken by the Organization to protect its staff. On the issue of humanitarian assistance efforts, in particular increasing accessibility problems, unsafe operating environments and decreasing respect for United Nations immunity in the field, concern was expressed regarding the recent establishment of intervention brigades in the United Nations Organization Stabilization Mission in the Democratic Republic of the Congo.

14. Clarification was sought as to who was responsible for determining gross and systematic violations of human rights. Concern was expressed regarding the secondary role given to the United Nations Office on Drugs and Crime, given that it did not benefit from resources from the regular budget. In respect of disarmament and development, clarification was sought on the implementation of educational and outreach programmes and training and advisory services.

15. Appreciation was expressed for the inclusion of General Assembly resolution 66/257 on progress towards an accountability system in the United Nations Secretariat. Concern was expressed, however, that resolution 68/264, which dealt with the same subject, had not been included.

16. Clarification was sought on the total cost, scope and application of the enterprise resource planning project (Umoja) and on the problems identified during the implementation phase, especially in field offices. It was said that better management of Umoja, the International Public Sector Accounting Standards and the global field support strategy was critical. Queries were raised as to whether other initiatives were being implemented to increase the effectiveness of the Organization.

17. The Organization's continued focus on measurability and impact, including by improving the link between indicators of achievement and expected accomplishments, was welcomed. Concern was raised as to how to measure programmes that did not solely depend on the Organization or Member States, but on external factors. Views were expressed on the use of better indicators focusing on mandates affecting people's lives.

18. Serious concern was expressed regarding the instruction given to programme managers by the Office of Programme Planning, Budget and Accounts to reduce the length of their respective biennial programmes, which had the sole purpose of generating savings without taking into account the very political nature and delicate political balance of the programmes. In addition, such instruction ignored the fact that the content of the programmes was the result of extensive and difficult negotiations among Member States.

19. Delegations expressed great regret at the above-mentioned decision, which had had a negative impact on the negotiations of the strategic framework, the normal development of the session of the Committee and the positive environment needed for the negotiations and the decision-making process.

20. Other delegations expressed the view that the proposed modifications were within the purview of the Secretary-General as Chief Administrative Officer and were in line with the existing rules and regulations of the United Nations.

21. Concern was expressed over the lack of consistency in the consideration of the proposed biennial programme plan by sectoral, functional and regional bodies. Delegations considered that the Secretary-General should guarantee the implementation of the Regulations and Rules Governing Programme Planning, the Programme Aspects of the Budget, the Monitoring of Implementation and the Methods of Evaluation (ST/SGB/2000/8).

22. The need for the Secretariat to fully implement all decisions adopted by Member States and to fully respect the distinct roles of the principal bodies, as contained in the Charter of the United Nations, was reiterated. It was noted that the

proposed strategic framework did not include the specific measures and information on action taken by the Secretary-General to promote a culture of accountability within the Secretariat, as decided by the General Assembly in its resolution 67/236.

23. Delegations acknowledged the actions of the Secretariat aimed at contributing to the implementation of the internationally agreed development goals. In that context, they reiterated the need for the Secretary-General to give assurances that actions of the United Nations System Chief Executives Board for Coordination, including those relating to the formulation of the post-2015 development agenda, were in full compliance with the decisions of Member States. Delegations expressed regret at the inclusion of concepts, objectives and indicators of achievement without specific intergovernmental mandates, including some that could be interpreted as a partial approach of the Secretariat to the positions of some countries or group of countries.

24. They reiterated that the expected accomplishments and performance indicators measured the Secretariat, not the Member States. In that context, concern was expressed regarding the inclusion of proposals that went beyond the prerogative of the Secretariat, including some that interfered in the sovereignty of Member States.

Conclusions and recommendations

25. **The Committee recommended that the General Assembly approve the eight priorities for the period 2016-2017, as set out in paragraph 34 of the plan outline (A/69/6 (Part one) and Corr.1).**

26. **In view of the differences among Member States on some aspects of the plan outline, the Committee recommended that the General Assembly review the plan outline at its sixty-ninth session, under the agenda item entitled "Programme planning".**

United Nations E/AC.51/2014/L.4/Add.32

Economic and Social Council

Distr.: Limited
27 June 2014

Original: English

Committee for Programme and Coordination
Fifty-fourth session
2-27 June 2014
Agenda item 7
Adoption of the report of the Committee on its fifty-fourth session

Draft report

Rapporteur: Mr. Hiroshi **Onuma** (Japan)

Addendum

Proposed strategic framework for the period 2016-2017
(*Item 3 (b)*)

Programme 25
Management and support services

1. At its 8th and 13th meetings, on 5 and 9 June 2014, the Committee for Programme and Coordination considered programme 25, Management and support services, of the proposed strategic framework for the period 2016-2017 (A/69/6 (Prog. 25)). The Committee also had before it a conference room paper on the subject (E/AC.51/2014/CRP.2).

2. The Under-Secretary-General for Management introduced the programme and responded to queries raised during the Committee's consideration of the programme.

Discussion

3. Delegations expressed general support for the overall objectives of the programme and acknowledged the important role that it played in providing critical support and services in the delivery of the programme of work of the Organization. Appreciation was expressed for the effective and efficient functioning of financial, human resources, support and information and communications technology services by the Secretariat and offices away from Headquarters.

4. It was pointed out that General Assembly resolution 66/257 on progress towards an accountability system in the United Nations Secretariat had not been included in the overall legislative mandates.

Please recycle

5. Clarification was sought regarding the reference to the Security Council in paragraph 25.2. Clarification was also sought regarding the revision to paragraph 25.4, in particular in relation to self-evaluation practices as well as timely performance reporting to Member States to ensure that the Organization became fully results-oriented.

6. Regarding the enterprise resource planning project, known as Umoja, concern was expressed with regard to the revised timeline for the implementation of the project, the containment of the overall costs and the benefits to be realized. The view was also expressed that the indicators of achievement under that component could be more results-oriented.

7. Views were expressed that the inclusion of reference to a new service delivery model in paragraph 25.7 was premature, given that the proposal had yet to be submitted to the General Assembly.

8. A question was raised concerning the removal of the reference to the administration of justice in paragraph 25.11. Concern was expressed by some delegations about the absence of reference to Library services in paragraph 25.14.

9. With regard to subprogramme 1, Management services, administration of justice and services to the Fifth Committee of the General Assembly and to the Committee for Programme and Coordination, questions were raised concerning the details of how the Department of Management monitored policies, procedures and internal control in the Organization. Clarification was sought as to the number of days required for the processing of cases before the Headquarters Committee on Contracts, and the pilot process referred to in paragraph 25.18.

10. With regard to subprogramme 2, Programme planning, budget and accounts, the view was expressed that the expected accomplishments under component 1 should include reference to the budget of the International Residual Mechanism for Criminal Tribunals. Appreciation was expressed for the inclusion of the provision of informal briefings under paragraph 25.22 (d), given that such briefings would help with transparency and promote dialogue. Clarification was sought as to the change in indicator of achievement (a) (ii) under component 3. Clarification was also sought regarding the efforts made by the Department to mitigate the late submission of budgetary reports and programme budget implications to the Fifth Committee.

11. With regard to subprogramme 3, Human resources management, clarification was sought regarding the priorities in the area of human resources management. The view was expressed that the indicators of achievement needed further refinement, including a mechanism to track numbers of instances of recognition for good performance and sanctions for underperformance, and should be specific and measureable. The view was also expressed that, while equitable geographical distribution and gender balance were important to the Organization in the recruitment of staff, emphasis should be placed on the individual candidate's qualifications, as reiterated by the General Assembly in its resolutions 63/250 and 65/247. Concern was expressed regarding the continued maintenance of the expected accomplishment and indicators of achievement relating to geographical distribution and gender balance in view of the increasing reliance on extrabudgetary funding for posts. Delegations took note of the modifications reflected in E/AC.51/2014/CRP.2.

12. With regard to subprogramme 4, Support services, a question was raised as to the inclusion in the strategy of reference to flexible workplace arrangements, given that such arrangements had not been approved by the General Assembly. Furthermore, a question was raised as to whether there were clear guidelines for the use of meeting rooms by Member States and the basis for charging those States. Clarification was sought with regard to the meaning of the phrase "climate neutrality", contained in paragraph 25.46 (i). The view was expressed that basic principles for the awarding of procurement contracts should be in line with the Financial Regulations and Rules of the United Nations.

13. The Committee noted the importance of ensuring gender balance and geographical representation in the Secretariat, in particular at senior levels, while complying with Article 101 of the Charter of the United Nations and the relevant provisions of General Assembly resolutions governing recruitment in the Organization.

Conclusions and recommendations

14. **The Committee stressed that it was important for the Organization to continue to improve upon space utilization by aligning space requirements with operational and functional requirements.**

15. **The Committee noted from the overall orientation of programme 25 the intention of the Secretary-General to implement key management reform measures, recalled General Assembly resolutions 66/257 and 68/264 on the accountability system in the Secretariat and noted with appreciation the efforts of the Department of Management to strengthen institutional and senior managerial accountability in order to ensure a more effective and results-oriented Organization.**

16. **The Committee recommended that the General Assembly approve the programme narrative of programme 25, Management and support services, of the proposed strategic framework for the period 2016-2017, subject to the following modifications and comments by the Committee:**

Overall orientation

Paragraph 25.2

Replace the paragraph with the following:

"The programme derives its mandates from relevant Articles of the Charter of the United Nations, specifically Articles 8, 17, 97, 100 and 101, as well as the Financial Regulations and Rules of the United Nations, the Staff Regulations and Rules, the Regulations and Rules Governing Programme Planning, the Programme Aspects of the Budget, the Monitoring of Implementation and the Methods of Evaluation, General Assembly resolutions 41/213 and 42/211 and its successive annual resolutions on the review of efficiency of the administrative and financial functioning of the United Nations, as well as resolutions 52/12 A and B, 57/300, 58/269, 60/1, 60/260, 60/283, 63/262, 66/246, 66/257, 67/253 and 68/264."

Paragraph 25.7

Replace the last sentence with the following:

"The integration and consolidation of certain transactional administrative processes in shared services will be included in the proposal for a new service delivery model to be presented by the Secretary-General to the General Assembly for its consideration and approval."

Paragraph 25.11

After the second sentence, insert the following:

"The Department, within its mandate and in close cooperation with other relevant structures of the Secretariat, will continue to strengthen the system of administration of justice, as decided by the General Assembly in its resolution 61/261, and subsequent relevant resolutions that address, among other things, issues related to recourse to formal and informal procedures for the efficient, effective and fair implementation of the system."

Paragraph 25.14

Delete the third sentence.

Paragraph 25.17

Replace the third sentence with the following:

"In support of the Secretary-General's commitment to strengthening accountability and transparency, and in full compliance with General Assembly resolutions 66/257, section I, 67/253 and 68/264, the Office will continue to enhance the Secretariat's accountability framework."

A. Headquarters

Subprogramme 1
Management services, administration of justice and services to the Fifth Committee of the General Assembly and to the Committee for Programme and Coordination

Component 1
Management services

Indicators of achievement

In indicator of achievement (a) (ii), after the word "increased", insert the word "timely".

Add a new indicator of achievement (b) (iii), as follows:

"(iii) Increased number of implemented recommendations of oversight bodies related to strengthening accountability in the Organization".

Component 2
Enterprise resource planning project

The Committee stressed the importance of continuing to support the implementation of Umoja and the harmonization of business processes across the United Nations.

The Committee also stressed the importance of ensuring robust governance, oversight and accountability with regard to the Umoja project and of adhering to established timetables for project implementation.

Indicators of achievement

Renumber indicator (b) as (b) (i) and add a new indicator of achievement (b) (ii), as follows:

"(ii) Decreased amount of time required to provide help to support requests".

Subprogramme 2
Programme planning, budget and accounts

Component 1
Programme planning and budgeting

Expected accomplishments of the Secretariat

At the end of expected accomplishments (a) and (b), add "and the International Residual Mechanism for Criminal Tribunals".

Add a new expected accomplishment (c), as follows:

"(c) Increased transparency and dialogue with Member States in the process of presentation of the biennial programme plan, the programme budget, and the budgets of the international criminal tribunals and the International Residual Mechanism for Criminal Tribunals, in accordance with the Financial Regulations and Rules of the United Nations, the Regulations and Rules Governing Programme Planning, the Programme Aspects of the Budget, the Monitoring of Implementation and the Methods of Evaluation and the relevant General Assembly resolutions".

Indicators of achievement

Add a new indicator of achievement (c), as follows:

"(c) Responses, including through evaluation surveys, on transparency and on the dialogue undertaken by the Secretariat in the preparation of the biennial programme plan, the programme budget, and the budgets of the international criminal tribunals and the International Residual Mechanism for Criminal Tribunals".

Strategy

Paragraph 25.22

At the end of subparagraph (a), add "and providing guidance to departments and offices in that regard".

Replace subparagraph (c) with the following:

"(c) Preparing and presenting the following to the legislative bodies: the Secretary-General's budget outline; the biennial programme budgets, including the budgets of special political missions and the budgets of the international criminal tribunals and the International Residual Mechanism for Criminal Tribunals; the budget performance reports; and other reports on budgetary matters, including timely statements of the programme budget implications of new activities, as well as revised or supplementary programme budget proposals;".

Add a new subparagraph (f), as follows:

"(f) Enhancing control reporting systems and procedures relating to the implementation of programme budgets and extrabudgetary funds to ensure the economical and proper use of resources."

Component 3
Accounting, contributions and financial reporting

Indicators of achievement

In indicator of achievement (b) (ii), replace the words "30 days" with the words "15 days".

In indicator of achievement (c), replace "Number of" with "Increased number of".

Subprogramme 3
Human resources management

Component 2
Strategic planning and staffing

Indicators of achievement

Replace indicator of achievement (a) (i) with the following:

"(i) Increased percentage of candidates selected from unrepresented and underrepresented Member States against posts subject to the system of geographical ranges".

Replace indicator of achievement (d) with the following:

"(d) Number of voluntary and managed movements, including the number of movements between hardship duty stations and non-hardship duty stations".

Component 3
Learning, development and human resources services

Expected accomplishments of the Secretariat

Insert a new expected accomplishment (d), as follows:

"(d) Enhanced credibility of performance management".

Indicators of achievement

Add a new indicator of achievement (a) (iii), as follows:

"(iii) Increased percentage of level of satisfaction of trainees attending courses with the quality and relevance of such courses".

Add a new indicator of achievement (d), as follows:

"(d) Timely completion of performance appraisal by managers".

Component 5
Human resources information systems

Expected accomplishments of the Secretariat

Add a new expected accomplishment (b), as follows:

"(b) Ensure that human resources information technology is more user-friendly".

Indicators of achievement

Add a new indicator of achievement (b), as follows:

"(b) Increased satisfaction rate expressed by the users of the system".

Subprogramme 4
Support services

Component 1
Facilities and commercial services

The Committee emphasized the need for the Office of Central Support Services to continue to provide policy guidance and oversight with regard to project governance and management.

Indicators of achievement

Renumber indicator of achievement (d) as (d) (i) and add a new indicator (d) (ii), as follows:

"(ii) Increased percentage of air tickets purchased by the Organization at least two weeks before the commencement of the travel".

Strategy

Paragraph 25.46

Replace subparagraph (c) with the following:

"(c) Improving space utilization through long-term planning of office accommodation that promotes productivity and the well-being of the occupants;".

Replace subparagraph (f) with the following:

"(f) Maintaining efficient and cost-effective travel services, in accordance with section VI of General Assembly resolution 67/254 A, and transportation services, through best practices, as well as close cooperation and benchmarking with other organizations of the United Nations system;".

In subparagraph (i), replace "climate neutrality" with "energy efficiencies".

Component 3
Business continuity

Indicators of achievement

Add a new indicator of achievement (a) (iii), as follows:

"(iii) Maintenance of the number of yearly training programmes for crisis decision makers".

B. United Nations Office at Geneva

Subprogramme 4
Support services (Geneva)

I. Objective of the Organization
Indicators of achievement

Replace indicator of achievement (c) with the following:

"(c) Increased percentage of air tickets purchased by the Organization at least two weeks before the commencement of the travel".

C. United Nations Office at Vienna

Subprogramme 4
Support services (Vienna)

I. Objective of the Organization
Indicators of achievement

Replace indicator of achievement (b) with the following:

"(b) Increased percentage of air tickets purchased by the Organization at least two weeks before the commencement of the travel".

D. United Nations Office at Nairobi

Subprogramme 4
Support services (Nairobi)

1. Objective of the Organization
Indicators of achievement

Replace indicator of achievement (c) with the following:

"(c) Increased percentage of air tickets purchased by the Organization at least two weeks before the commencement of the travel".

United Nations E/AC.51/2014/L.4/Add.33

Economic and Social Council

Distr.: Limited
27 June 2014

Original: English

Committee for Programme and Coordination
Fifty-fourth session
2-27 June 2014
Agenda item 7
Adoption of the report of the Committee on its fifty-fourth session

Draft report

Rapporteur: Mr. Hiroshi **Onuma** (Japan)

Addendum

Proposed strategic framework for the period 2016-2017
(*Item 3 (b)*)

Programme 3
Disarmament

1. At its 9th meeting, on 5 June 2014, the Committee for Programme and Coordination considered programme 3, Disarmament, of the proposed strategic framework for the period 2016-2017 (A/69/6 (Prog. 3))

2. The representative of the Secretary-General introduced the programme and responded to queries raised during the Committee's consideration of the programme.

Discussion

3. Delegations expressed appreciation and continued support for the programme and the work of the Office for Disarmament Affairs.

4. Clarification was sought regarding the status of the changes presented to the Committee at its fifty-third session. It was recalled that changes had been introduced in subprogrammes 1, 2 and 5, including changes to the organizational structure of the programme, which the Committee had decided not to recommend to the General Assembly for approval.

5. Delegations noted that several General Assembly resolutions and a decision had been deleted from the list of legislative mandates. It was pointed out that those legislative mandates remained of vital importance to the programme in the delivery

14-56499 (E) 030714

Please recycle

of its activities. In that regard, an explanation was sought for the changes made in the presentation of relevant documents. Delegations also requested the Secretariat to provide information on specific mandates that were relevant to individual expected accomplishments.

6. The view was expressed that, under paragraph 3.3, no reference had been made to practical disarmament measures for the biennium 2016-2017. As a result, clarification was sought regarding the concept of practical disarmament measures, which had been included in the biennial programme plan and priorities for the period 2014-2015 (A/67/6/Rev.1).

7. The view was also expressed that, under paragraph 3.4, the Office for Disarmament Affairs had placed lesser emphasis on developing countries in the effort to enhance disarmament expertise in Member States, as compared with the programme for the biennium 2014-2015.

8. Clarification was sought regarding the view of the Secretariat on the nature of the support and assistance to be provided to the General Assembly, as reflected in paragraph 3.5.

9. Clarification was also sought regarding the security-related matters indicated in paragraph 3.6.

10. Clarification was sought regarding follow-up and future trends in the area of nuclear disarmament, as reflected in paragraph 3.9 (c) under subprogramme 2. Delegations pointed out that there was a need to address the analysis of current trends in the area of proliferation and the follow-up to the Conference on Disarmament, discussion of which had occurred during the sixty-eighth session of the General Assembly. Delegations expressed concern regarding the lack of emphasis on disarmament measures and the deletion of a strategy that had been reflected in paragraph 3.9 (e) of the biennial programme plan and priorities for the period 2014-2015. Clarification was also sought as to the specific mandate for monitoring and assessing current and future trends and the plan of the Secretariat in relation to consensus-building under subprogramme 2.

11. Delegations questioned the rationale for the inclusion under subprogramme 3, Conventional arms (including practical disarmament measures), of expected accomplishment (a), Effective facilitation of implementation of the Arms Trade Treaty by States parties, given that the Treaty had not yet entered into force. Clarification was sought regarding the challenges that were expected to emerge in the biennium 2016-2017 and how other major treaties had been treated in that regard.

12. Questions were raised concerning the mandates that supported the objectives of the programme, and the various strategies to be carried out in meeting those objectives. Clarification was sought regarding the role of the Secretariat in achieving the mandates of the Organization.

13. The view was expressed that, under subprogramme 2, Weapons of mass destruction, the reference to their means of delivery related exclusively to means specifically designed for the delivery of weapons of mass destruction.

Conclusions and recommendations

14. **The Committee recommended that the General Assembly approve the programme narrative of programme 3, Disarmament, of the proposed strategic framework for the period 2016-2017, subject to the following modifications:**

Overall orientation

Paragraph 3.3

Replace the paragraph with the following:

"3.3 Within the Secretariat, substantive responsibility for the programme is vested in the Office for Disarmament Affairs. The strategy of the Office in meeting the programme's objectives is designed around five subprogrammes and is based on its role in and responsibility for facilitating and encouraging, as appropriate, measures aimed at disarmament and non-proliferation in all its aspects and at all levels, in particular weapons of mass destruction. The Office will continue to assist Member States in promoting, strengthening and consolidating multilaterally negotiated principles and norms in all areas of disarmament and non-proliferation in all its aspects. It will support efforts of Member States in the areas of disarmament and non-proliferation in all its aspects in order to promote international peace and security and contribute to global efforts against terrorism. The Office will enhance its capacity for more in-depth analysis, keeping track of developments in those areas, and provide Member States with timely and practical advice, as requested."

Paragraph 3.5

Replace the paragraph with the following:

"3.5 The Office will seek to achieve the objectives of the programme by facilitating the process of multilateral deliberation and negotiation. This will include providing substantive organizational support to the First Committee, the Disarmament Commission and other subsidiary bodies of the General Assembly, the Conference on Disarmament and its subsidiary bodies, review conferences and other meetings of parties to multilateral disarmament agreements as required by States parties to such instruments and entities as well as to expert groups mandated by the General Assembly."

Paragraph 3.6

Replace the first sentence with the following:

"The Office will continue to be a source of impartial and factual information on disarmament and related security matters for Member States, organizations of the United Nations system and intergovernmental, regional and non-governmental organizations and will expand its educational outreach programmes."

Subprogramme 1
Multilateral negotiations on arms limitation and disarmament

Amend the title of the subprogramme to read: "Multilateral negotiations and deliberations on disarmament and arms limitation".

Expected accomplishments of the Secretariat

In expected accomplishment (b), after the word "adopted", insert "by the General Assembly and".

Indicators of achievement

Replace indicator of achievement (b) (i) with the following:

"(i) Increased reporting by Member States on their steps to implement treaty obligations, decisions, recommendations and programmes of action adopted by the General Assembly".

Replace indicator of achievement (b) (iii) with the following:

"(iii) The number of visits to and page views of the websites of the Office for Disarmament Affairs and United Nations Office at Geneva".

Strategy

Paragraph 3.8

Replace subparagraph (c) with the following:

"(c) Supporting the implementation of decisions, recommendations and programmes of action adopted by the General Assembly as well as those adopted by conferences and meetings of States parties to various multilateral disarmament, non-proliferation and arms limitation agreements".

Replace subparagraph (f) with the following:

"(f) Assisting Member States, in particular developing countries, at their request, in capacity-building and the holding of disarmament conferences, seminars and workshops by providing substantive support on a non-discriminatory basis."

Subprogramme 2
Weapons of mass destruction

Expected accomplishments of the Secretariat

Replace expected accomplishment (a) with the following:

"(a) Effective and enhanced facilitation of the process of negotiations, deliberations and consensus-building on the total elimination of all weapons of mass destruction, in particular nuclear weapons, on disarmament and non-proliferation in all its aspects, delivery systems and outer space, and universality of international instruments dealing with weapons of mass destruction, in particular

nuclear weapons, by Member States and States parties, at their request".

Replace expected accomplishment (b) with the following:

"(b) Enhanced knowledge, understanding and multilateral cooperation within the existing mandates, as well as the ability to support investigation of the possible use of chemical and bacteriological (biological) or toxin weapons in accordance with its mandate, defined in General Assembly resolution 42/37 C, and to respond to challenges relating to the acquisition and use of weapons of mass destruction by non-State actors".

Indicators of achievement

Replace indicator of achievement (a) (ii) with the following:

"(ii) Increased number of requests for expertise to support negotiations and deliberations on disarmament and non-proliferation of weapons of mass destruction consensus-building and implementation efforts".

Strategy

Paragraph 3.9

Replace subparagraph (a) with the following:

"(a) Supporting Member States in their negotiations, deliberations and consensus-building in the areas of disarmament and non-proliferation of weapons of mass destruction, in particular nuclear weapons and their means of delivery, as well as assisting Member States, at their request, in their efforts to achieve the full implementation and universalization of multilateral agreements and to prevent terrorist groups from acquiring weapons of mass destruction;".

In subparagraph (b), after the word "arrangements" insert the words "and agreements".

Replace subparagraph (c) with the following:

"(c) Monitoring and assessing current and future trends in the area of weapons of mass destruction, including nuclear weapons, with a view to achieving enhanced capacity to provide Member States with timely and accurate information and analysis;".

Subprogramme 3
Conventional arms (including practical disarmament measures)

Expected accomplishments of the Secretariat

Delete expected accomplishment (a) and renumber the subsequent expected accomplishments accordingly.

Indicators of achievement

Delete indicator of achievement (a) and renumber the subsequent indicators of achievement accordingly.

Strategy

Paragraph 3.10

Delete subparagraph (a) and renumber the subsequent subparagraphs accordingly.

In subparagraph (b), formerly (c), delete the words "and the dissemination of International Small Arms Control Standards".

Subprogramme 4
Information and outreach

Objective of the Organization

Before the word "understanding", insert the word "awareness,".

Expected accomplishments of the Secretariat

Replace expected accomplishment (a) with the following:

"(a) Timely provision, increased utilization and improved access to factual and objective information and education materials of the Office for Disarmament Affairs".

Strategy

Paragraph 3.11

In subparagraph (b), before the word "composition", insert the phrase "ensuring gender balance and equitable geographical distribution of its".

Replace subparagraph (f) with the following:

"(f) Facilitating the participation of civil society, especially non-governmental organizations, in disarmament-related conferences and meetings, including access to documentation, the organization of oral presentations, the holding of special events and the mounting of exhibits, in accordance with established rules of procedure."